

JS Mobile Repair SMS Text Messaging Privacy Policy

Effective Date: August 16, 2026

Business Name: JS Mobile Repair

Phone: 512-649-5516

Website: JSMTTR.com

1. Our Privacy Commitment

JS Mobile Repair respects the privacy of our customers and is committed to protecting the personal information they provide to us.

This SMS Text Messaging Privacy Policy explains what information we collect, how we collect and use that information, how information may be shared, and how customers can control their SMS communications with JS Mobile Repair.

JS Mobile Repair does **not sell, rent, or share customer personal information or mobile phone numbers with third parties for their own marketing or promotional purposes.**

2. Information We Collect

Depending on how you interact with JS Mobile Repair, we may collect information such as:

- Your name
- Mobile or other telephone number
- Email address
- Mailing or service address
- Information about your vehicle, RV, trailer, equipment, or requested services
- Appointment and service information
- Communications you send to us
- Information contained in service agreements, estimates, invoices, or other business records
- Your SMS messaging consent or opt-in status
- Records of SMS consent, including the date and method by which consent was provided
- Other information you voluntarily provide to us

We only collect information that is reasonably necessary to communicate with you, provide our services, operate our business, and maintain appropriate business records.

3. How We Collect Information

We may collect information directly from you when you:

- Contact us by telephone
- Send us a text message
- Contact us through our website
- Submit a contact or service request
- Request an estimate or appointment
- Enter into a service agreement
- Communicate with us in person
- Provide information during the service or repair process
- Otherwise voluntarily provide information to JS Mobile Repair

4. How We Use Your Information

JS Mobile Repair may use customer information to:

- Respond to customer inquiries
- Schedule and confirm appointments
- Provide estimates and service information
- Communicate regarding repairs and requested services
- Provide updates regarding an ongoing service or repair
- Respond to text messages and other communications sent by customers
- Provide customer support
- Maintain service and business records
- Process payments or otherwise operate necessary business functions
- Send SMS communications when the customer has provided the required consent
- Operate and improve our business and customer service

We do not use customer mobile phone numbers for unrelated third-party marketing.

5. SMS Text Messaging

JS Mobile Repair may use SMS text messaging to communicate with customers regarding requested services and other information related to their relationship with JS Mobile Repair.

Messages may include:

- Appointment scheduling and confirmations
- Appointment reminders
- Estimate-related communications
- Service and repair updates
- Questions regarding a requested service
- Responses to messages sent to JS Mobile Repair
- Information necessary to provide requested services

- Other informational communications directly related to the customer's relationship with JS Mobile Repair

Message frequency varies depending on your interactions with JS Mobile Repair, your service needs, appointments, and messages you send to us.

Message and data rates may apply.

6. Customer-Initiated SMS Consent Process

JS Mobile Repair does not automatically enroll a customer in recurring SMS communications simply because the customer sends an initial text message to our business number.

When a customer sends a text message to **512-649-5516** and has not previously provided SMS consent, JS Mobile Repair may send a response asking whether the customer would like to receive ongoing text message communications.

For example:

JS Mobile Repair: Would you like to receive text message communications from JS Mobile Repair regarding your appointments, estimates, services, repairs, and other information related to your relationship with us? Message and data rates may apply. Reply **YES** to opt in or **NO** to decline.

The customer must provide an affirmative response, such as **YES**, before being enrolled in ongoing SMS communications.

If the customer replies **NO**, does not provide affirmative consent, or otherwise declines, the customer will not be enrolled in ongoing SMS messaging based on that interaction.

A customer's initial text message is treated as a request to communicate with JS Mobile Repair and **not by itself as consent to receive recurring or additional SMS messages.**

7. SMS Consent Records

When a customer opts in to receive SMS communications, JS Mobile Repair may maintain a record of the customer's consent, including the customer's telephone number, the date of consent, and the method through which consent was obtained.

SMS consent information is maintained for compliance, customer service, and messaging-management purposes.

SMS opt-in information and consent records will not be sold, rented, or shared with third parties or affiliates for marketing or promotional purposes.

8. Sharing of Customer Information

JS Mobile Repair does not sell or rent customer information.

We may disclose limited customer information when reasonably necessary to operate our business, provide requested services, process payments, maintain business systems, provide technical or communication services, or comply with legal obligations.

Any sharing for legitimate business purposes will not include the sale or sharing of customer mobile numbers or SMS opt-in/consent information for third-party marketing or promotional purposes.

Mobile phone numbers and SMS opt-in/consent information will never be shared with third parties or affiliates for their own marketing or promotional purposes.

SMS opt-in and consent information will not be shared with anyone for marketing purposes.

9. Opting Out of SMS Messages

You may stop receiving SMS messages from JS Mobile Repair at any time.

To opt out, simply reply:

STOP

You may also reply with other standard opt-out requests, such as **UNSUBSCRIBE** or **QUIT**.

After receiving an opt-out request, JS Mobile Repair will stop sending recurring SMS communications to that number, except for communications that may be necessary to process the opt-out request or as otherwise permitted by applicable requirements.

If you later want to receive SMS communications again, you may be required to provide new affirmative consent.

10. Help and Support

For assistance with SMS communications, reply:

HELP

You may also contact JS Mobile Repair directly:

Phone: 512-649-5516

Website: JSMTTR.com

11. Information Requests and Privacy Questions

Customers may contact JS Mobile Repair if they have questions about this Privacy Policy, want to understand how their information is being used, or wish to request changes to their information where applicable.

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12. Protection of Customer Information

JS Mobile Repair takes reasonable steps to protect customer information from unauthorized access, use, or disclosure.

However, no method of electronic transmission or storage can be guaranteed to be completely secure.

13. Third-Party Service Providers

JS Mobile Repair may use third-party service providers to support legitimate business operations, such as communications, payment processing, scheduling, website services, or other business functions.

When customer information is provided to a service provider for these purposes, it is provided only as reasonably necessary to perform the applicable business function.

Such legitimate business sharing does **not authorize the sale or use of customer mobile information or SMS opt-in/consent information for third-party marketing or promotional purposes.**

14. Changes to This Privacy Policy

JS Mobile Repair may update this Privacy Policy from time to time to reflect changes in our business practices, messaging services, legal requirements, or applicable industry requirements.

The most current version will be made available on our website at **JSMTTR.com**.

15. Contact Information

JS Mobile Repair

Phone: 512-649-5516

Website: JSMTTR.com

By affirmatively opting in to SMS communications, you acknowledge that you have reviewed the applicable SMS disclosures and consent to receive the types of text messages described in this policy.

Message and data rates may apply.

Reply STOP to cancel. Reply HELP for help.